

May 3, 2017

Frank R. Jones, President
CAVALRY CONSTRUCTION
6911 Breen Road, Bldg C
Houston, TX 77086

re: Project 287-16

Dear Mr. Jones:

Last April when our subdivision disintegrated into a flooded federal disaster area, my first thought was, "Oh God, how am I going to find quality contractors I trust?" During Tropical Storm Allison, I had seen multiple neighbors ripped off by unbelievably shoddy workmanship--sometimes even outright theft of insurance proceeds. And already, bad actors were materializing this time around. I had no clue who to call, especially since my house presented challenging issues requiring real professionals. Then I ran into an acquaintance down the street who recommended Cavalry. Because she was a solid citizen whose judgment I trusted, I went with it. Best decision ever.

From day one Chris Campos, the project manager and Aaron Johnston, the supervisor, were up-front about the cost and scope of the project, detailing in writing every item to be completed. Moreover, they worked with me to resolve a variety of complex problems threatening my property, problems, that, frankly, I didn't think *were* solvable. Essentially, they had the expertise to make good on their promise to render my home habitable again . . . Actually, they left it in way better condition than it has seen in years.

As work progressed Aaron and his crews offered astute suggestions on how to modify plans to improve the outcome. And there were never unpleasant surprises: every proposal was clearly delineated beforehand, including any additional charges. More important, they listened to my concerns, protecting my trees, animals and possessions from damage during the rebuild.

Frankly, I consider Cavalry to be a personal resource now. In fact, I intend to call them again in a couple years to remodel my upstairs garage apartment. Thanks for a great job finished with a minimum of emotional distress.

Sincerely,



Vicki Paski Garcia
6043 Darkwood Dr.
Houston, TX 77088-6715